



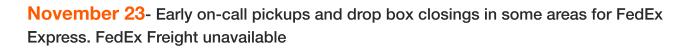




November 21- FedEx Office will close by 6 p.m. FedEx Money-Back Guarantee for FedEx Express shipments suspended for shipments delivered within 90 minutes of the published delivery commitment time.

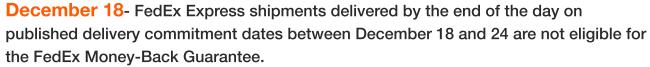


November 22- Per Money-Back Guarantee, shipments scheduled for delivery on a holiday will be delivered the next business day. Only FedEx custom critical available.





## Christmas





December 22- Saturday dropoffs are available at various convenient locations. FedEx SmartPost will make deliveries, but not pickups. FedEx Ground and FedEx Freight unavailable

December 23- FedEx Express, FedEx Ground, FedEx Home Delivery, FedEx SmartPost, and FedEx Freight unavailable.



December 24- FedEx Express stations on-call pickups, and drop boxes will be closed in some areas. FedEx Home Delivery and FedEx Freight unavailable.

December 25- FedEx Express, FedEx Ground, FedEx Home Delivery, FedEx SmartPost, FedEx Freight, FedEx Office, and FedEx Trade Networks unavailable. Only FedEx custom critical available.



## New year

December 29- FedEx Ground, FedEx SmartPost, and FedEx Freight unavailable.



December 30- FedEx Express, FedEx Ground, FedEx Home Delivery, FedEx SmartPost, and FedEx Freight unavailable.

December 31- FedEx Express stations, on-call pickups, and drop boxes will close early in some areas. FedEx Home Delivery unavailable. FedEx Freight will be open with only prearranged pickup and delivery shipments being made.



January 1- FedEx Express, FedEx Ground, FedEx Home Delivery, FedEx SmartPost, FedEx Freight, FedEx Office, and FedEx Trade Networks unavailable. Only custom critical available.

